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**ATTORNEY GENERAL ISSUES RESOURCE GUIDE FOR VETERANS, SERVICE MEMBERS ON EMPLOYMENT RIGHTS,
CONSUMER PROTECTIONS**

Chicago — In recognition of Veterans Day, Attorney General Lisa Madigan today released a new, comprehensive guide on the many legal protections, rights and benefits for military service members, veterans and their families.

Madigan's *Legal Rights of Illinois Service Members* guide was created by her Military and Veterans' Rights Bureau as a complete resource for service members and veterans to understand the legal protections and benefits afforded them, particularly related to employment issues and consumer protections.

"Under the law, veterans and military service members are entitled to certain benefits that reward their commitment to our country," Madigan said. "We developed this comprehensive guide so service members and their families can arm themselves with knowledge and information to ensure they receive the benefits they have earned through their service and sacrifice."

Madigan's office also has begun tracking complaints received from veterans and military service members to better identify potential consumer fraud schemes that seek to take advantage of them and their families. Madigan said initial complaints have largely concerned problems with home improvement contractors, used car sales and credit-related problems, including debt collection, debt settlement and payday loans.

The Attorney General urges service members and veterans to contact her Military and Veterans' Rights Bureau directly at **(800) 382-3000** to file complaints or learn more about their legal rights. Madigan's guide can be obtained by contacting the hotline or visiting <http://www.illinoisattorneygeneral.gov/rights/veterans.html>.

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